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Unified Communications and Collaboration



Keep Your Teams Connected

Business leaders know that disjointed communications and outdated technologies lead to high costs, poor user experiences, and low customer satisfaction. How can you enable your employees and customers to communicate and collaborate how they want, when they want—with confidence, seamlessly and safely?

Blue Mantis Unified Communication & Collaboration solutions deliver fully cloud-based, enterprise-grade phone systems, AI-powered omnichannel contact centers, and high-quality virtual meeting experiences.

Simple. Modern. Secure.

Partnering with Cisco, Microsoft, RingCentral, Zoom, and more, Blue Mantis designs, delivers, and supports scalable solutions to meet your desired business outcomes. Our solutions integrate and streamline your voice, video, and meetings with our secure managed infrastructure. Enable seamless interactions between employees, partners, and customers while also improving your overall efficiency on secure hardware devices your users will love.

Benefits

- Integrate your business messaging, calling, video meetings, and team collaboration onto a secure cloud platform.
- Enable seamless employee and customer communications across voice, chat, email, social media, and SMS channels.
- Improve productivity for remote and hybrid workers across your existing Microsoft Teams, Zoom, Google Workspace, and Slack deployments.



Calling
(UCaaS)



Meeting
Experiences



Contact Center
(CCaaS)



Collaboration
Devices

Artificial Intelligence | Security | Interoperability

Unified Managed Cloud Platform



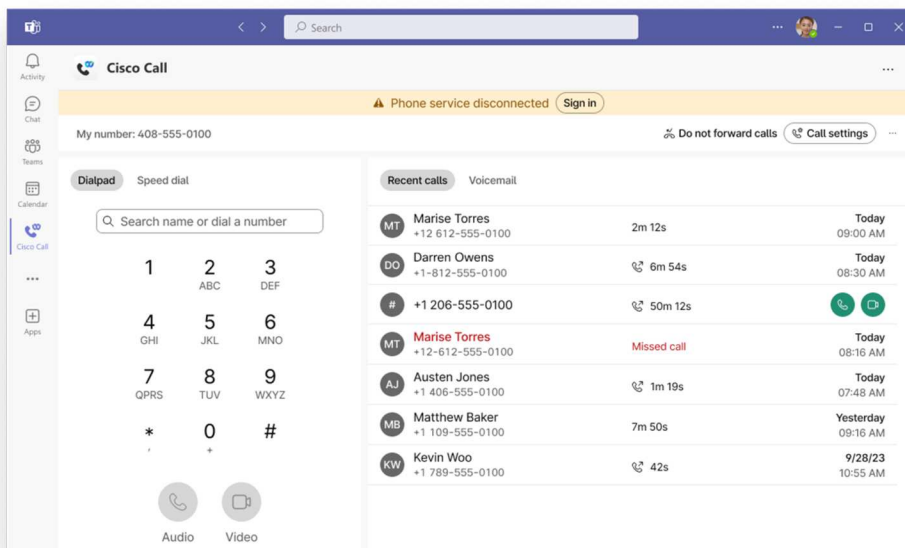
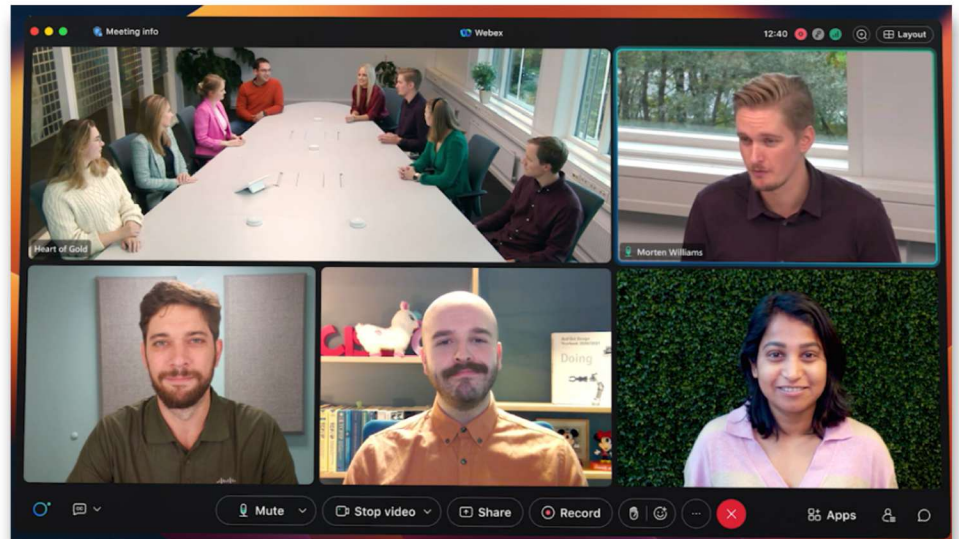
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Unified Communications and Collaboration



Streamline Business Collaboration with UCaaS

Connect employees and customers with a fully cloud-based, enterprise-grade phone system that seamlessly and securely integrates with your preferred collaboration suite. Blue Mantis Calling and UCaaS solutions deliver messaging, calling, video meetings, and team collaboration. We integrate carrier-grade phone calling with your Microsoft Teams or Cisco Webex via a single unified platform to enable your employees to do their best work from anywhere they choose, on any internet-connected device they prefer.





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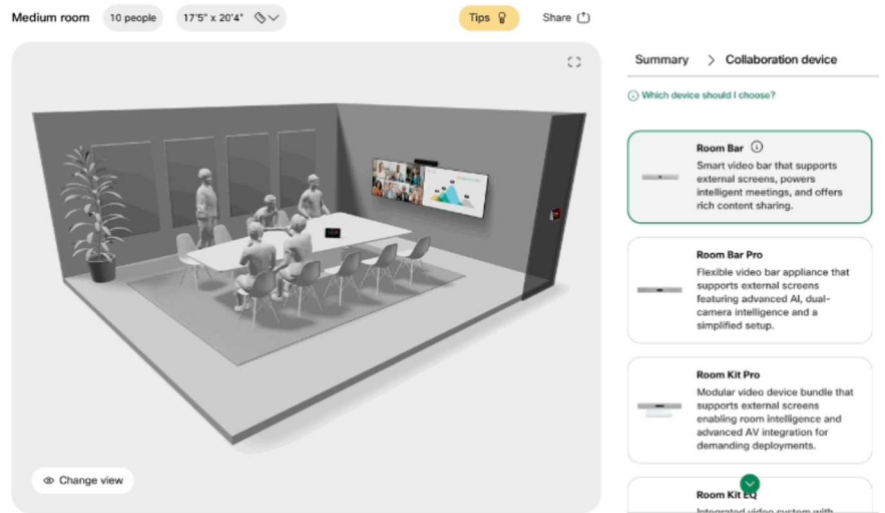
Unified Communications and Collaboration



Create People-Centered Meetings and Events

Blue Mantis Meeting Experiences enable companywide collaboration on a secure, reliable, and feature-rich platform for virtual meetings with high quality audio and video across any device. Built on a global cloud powered by Cisco, our customized meeting solutions provide your employees with a seamless, scalable, and secure collaboration experience.

Modern workforces have unique meeting needs, and Blue Mantis can help you design meeting rooms specific to your desired business outcomes. We install advanced cloud-powered video and audio devices in your meeting spaces with AI, enabling real-time captioning and language translations to ensure everyone is included in every meeting.



No matter when or where your employees choose to meet, they can always find their meeting with real-time integration of calendars and room maps. Whether it's a meeting for ten or ten thousand people, Blue Mantis Meeting Experiences can deliver a secure solution for high-quality virtual meetings.



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Unified Communications and Collaboration

Deliver AI-Enhanced Customer Experiences

Every CIO knows the phone-centered call centers so common just a few years ago are now obsolete. Shifts in global demographics with the desire for instant interaction on mobile devices require omni-channel contact centers that can deliver fast and personalized customer service. Blue Mantis Contact Center as a Service (CCaaS) gives your business a comprehensive, cloud-native, and cost-effective solution. We empower you to deliver meaningful customer interactions across voice, text, chat, and email that integrates with your existing customer relationship management (CRM). Automate customer interactions with low-code advanced AI that protects your sensitive customer data using AES 256-bit encryption.

104%

increase in customer
satisfaction scores
when using AI and
omni-channel*

**Source: Nemertes Intelligent Customer Engagement - Supercharging digital customer experience.*

Future-Proof Work with Advanced Collaboration Devices

Enable high-quality, reliable video conferencing with robust security features, seamless integration with all meetings platforms, and centralized management. Blue Mantis Collaboration Devices provide your organization with a unified solution that integrates seamlessly with existing systems, ensuring a secure and efficient communication experience. Reimagine employee collaboration with flexible managed hardware solutions that scale from small home offices to conference auditoriums on a large office campus.

